The aim of this study is to reveal teacher candidates' preference regarding uses of verbal, symbolic, number line, and/or model representations of fraction divisions, and to investigate their skill of transferring from one representation type to the others. Case study was used as the research method in this study. The case that is examined within the scope of the study involves the performances of students in transiting between different representations of the fraction division. The study group consisted a total of 71 mathematics teacher candidates who were students in a university in Turkey. Among the results of the study were that the comparison of the performances of the pre-service teachers in transitions between representations reveals that the pre-service teachers were quite successful in expressing a fraction whose verbal or numeric (symbolic) expression was provided through other types of representation, but they were very unsuccessful in representing the fractions that were provided via models or on number lines through other types of representation.

Key words: Multiple representations, division of fractions, mathematics teacher candidates.

INTRODUCTION

The representations that one uses when solving mathematical problems provide us with a gateway to understanding his/her thinking (NCTM, 2000). Utilizing multiple representations during problem solving provides opportunities for the students to engage with the problem from the different aspects and to investigate deeply (Driscoll, 1999; McGowan and Tall, 2001). This is, in turn, beneficiary for robust understanding of the concepts. One theory of learning in mathematics is the multiple representations can be utilized to help students develop deeper, more flexible understanding of the concepts and processes (Even, 1998; Hiebert and Carpenter, 1992; Keller and Hirsch 1998; Piez and Voxman, 1997).

NCTM (2000) put a great emphasis on representations so that it was included in the process standards along with problem solving, reasoning and proof, communication and connection. According to NCTM, "When students gain access to mathematical representations and the ideas they express and when they can create representations to capture mathematical concepts or
relationships, they acquire a set of tools that significantly expand their capacity to model and interpret physical, social and mathematical phenomena.” (p.4).

The concept of representation is among the psychological terms used in the field of mathematics education to explain important phenomenon about children's thinking. Speiser and Walter (2000), who, in agreement with Davis (1984), base their assertion on the previous work of Minsky (1975) and others, when they claim that mathematical knowledge is cognitively represented symbolically, often in the form of representations that are referred to as frames. When students think about a mathematical situation, they must first build a representation, which is usually done in the form of a mental representation.

Literature shows that teaching requires improving students’ skill of transiting between different representations to support conceptual learning (NCTM, 2000; Kendal, 2002; Goerdt, 2007). Being stated as the language of mathematics, representing, in general, is a modeling process of abstract concepts and symbols in a concrete way inside the real world (Kaput, 1998). By means of representations, students can learn mathematics from different aspects (Choike, 2000). Multiple representations also prepare students for advanced mathematics (Schultz and Waters, 2000). Moreover, they also provide students with different problem solving strategies and support conceptual learning (Keller and Hirsch, 1998).

Learning environments that utilize multiple representations contribute students’ conceptual understandings of mathematical identities (Dufour-Janvier et al., 1987; Porzio, 1999). Among mathematical concepts, fractions are the ones that allow teachers to use multiple representations. Starting from the elementary schools, students confront with fractions that interact with natural numbers, integers and rational numbers. The difficulties that many students have experienced in the concepts of fractions and fraction operations have been well documented (Aksu, 1997; Bağgün and Ersoy, 2000; Davis et al., 1991; Davis et al., 1993; Gürbüz and Birgin, 2008; Ipek et al., 2005; Kamii and Clark, 1995; Mack, 1995; Pesen, 2008, Richards and Cobb, 1983; Steffe et al., 1988; Yang et al., 2008; Tzur, 1999).

Research indicates that division is the most complex one among all fraction operations. In a study conducted with teachers and students, Ma (1999) indicated that only 43% of the United States teachers were able to perform the computation successfully and only one out of twenty-three teachers was able to give a correct representation for a problem involving division of fractions. In their study, Watson et al. (1993) examined how four fraction problems were solved by children from kindergarten to grade ten to analyze the work of children’s use of images, reality and experience. They found a developmental progression in the iconic reasoning, the ability to reason involving images and drawings, was developed in building ideas about fractions. Lamon (2001) attributes some of the difficulties students have with fractions to their limited ability to extend the meaning of a fraction to various interpretations. She states that a fraction, such as 3/4, can be interpreted as 1) a part/whole comparison 2) an operator 3) a ratio or rate 4) a quotient or 5) a measure. She suggests that students should be involved in a variety of activities that will enable them to experience the meaning of fraction in a wide range of ways by means of multiple representations.

In a study conducted with the fifth grade students, Şiap and Duru (2004) indicated that students had difficulty in ordering, operating and transferring different representations of fraction. Orhun (2007) also found that fourth graders had issues with classifying, ordering, adding, multiplying and representing fractions. The study also indicated that students could not interpret the fractions that were given in visually (through modeling).

In order to balance conceptual knowledge and algorithmic knowledge, it is important for both students and teachers to transfer among the different representations of the fractions and to operate on these representations (Baki, 2006). Some studies indicated teachers’ weaknesses on integrating multiple representations inside their teaching environments (Stein et al., 1990; Even, 1998; Hitt, 1998; Çelik and Baki, 2007). When taken into account that uses of multiple representations are included and emphasized in the mathematics teaching program in Turkey (MEB, 2009; MEB, 2013), teachers (of now and in future) are to know and able to use these representations. Within this regard, literature provides a lack of studies that investigates mathematics teachers’ and teacher candidates’ uses of multiple representations, especially in fractions. Based on the explanations and literature given above, the aim of this study was (1) to reveal teacher candidates’ preference regarding uses of verbal, symbolic, number line, and/or model representations of fraction divisions and (2) to investigate their skill of transferring from one representation type to the others.

**METHODOLOGY OF RESEARCH**

Case study was used as the research method in this study. The case that is examined within the scope of the study involves the performances of students in transiting between different representations of the fraction division.

**Study group**

The study group consisted of a total of 71 mathematics teacher candidates who were students in the department of elementary
In line with the aims, this study used a multiple representations of fraction division (MRFDT) in the concept of fraction division. MRFDT consisted of 64 questions (16 sets each with four questions), which require from teacher candidates to represent the given form of the question in other forms. In addition, data concerning which methods pre-service teachers preferred or did not prefer in demonstrating division in fractions through different representations were collected by a separate question.

For each representation type (symbolic, verbal, model, number line), students were to addressed four question requiring dividing (1) two whole numbers, (2) a whole number by another fraction, (3) a fraction by a whole number, and (4) a fraction by another fraction. MRFDT prepared by the researchers, checked and approved by an external expert who studies in the field of mathematics education, in terms of its understandability and practicability. A pilot application of the achievement test conducted with 32 students, and its understandability was found sufficient. All of the questions are open-ended, and their features are given in Table 1. The data were collected with an exam-quality application in a single-session process of 180 minutes, and teacher candidates tried to answer the whole question set. One set of questions, which were directed towards students on the subject of rotational motion, are given in Table 2. These questions required from teacher candidates to represent symbolic form of fraction division by using area models. The operations included dividing two whole numbers (Q1), a whole number by another fraction (Q2), a fraction by a whole number (Q3), and a fraction by another fraction (Q4).

As is seen in Figure 1, since Question 3C required students to use their conceptual information regarding the given condition, it was considered a conceptual question. Since Question 3A required students to make algorithmic calculations and reach a numerical value, it was accepted as an algorithmic question. Since Question 3G required students to express the given values on a graphic and draw the graphic, it was assessed as a graphical question.

**Data analysis**

The data that were obtained were initially examined in terms of the success (correct answers) and failure (wrong and no answers) states of students. During this process, the whole analysis was conducted by the researcher in company with an external expert, who holds a doctoral degree in the field of mathematics education. The most occurred mistakes during the transitions were also provided.

**Findings of research**

The analysis of the answers to the question "Which methodology do you prefer to use while showing the dividing in fractions with different representations (verbal, symbol, number line and by using model) and which methodology do not you think to use?" were given in Table 3. The mostly preferred type is symbolic show (by half of the candidate teachers) for the dividing in fractions. Verbal expression and number line showing methods are individually representing 18% of the candidates. Model showing in dividing fractions represent 14% of the candidates and has the lowest percentage distribution in this category.

The least preferred methodology in dividing fractions showing is the showing on number line (by most of the candidates). The model showing method is stated by 27% of the candidates. The symbolic and statement showings have the least percentage among the showings which are preferred by the candidates representing the 27% of the candidates, as supporting the data in most preferred methodologies.

Table 4 shows the success of pre-service teachers in expressing division in fractions, which was provided verbally, through other types of representation. The examination of general averages demonstrated that although the pre-service teachers were quite successful in transition from verbal expression to symbolic representation (98%), more than half of the pre-service teachers were unsuccessful in representations via number lines and models (that is, gave wrong answers or no answers). In addition, the pre-service teachers had a difficulty in dividing a fractional number by a natural number. The pre-service teachers were found to be quite successful in division of a natural number by a natural number (example, 1:5) during transition from textual representation to other types of representation, but to have lower rates of success in operations involving the division of natural numbers by fractions [example, 1:(2/5)] or the division of fractions by fractions [[1/5]: (3/10)].

Table 5 includes findings about the transition of the pre-service teachers from symbolic representation including numbers to other types of representation in division in fractions. As it is seen in the
Table 1. Sample questions, which were directed towards students on the same subject.

<table>
<thead>
<tr>
<th>Transition from Division requiring</th>
<th>Q1: Use model to illustrate $\frac{1}{2}$</th>
<th>Q2: Use model to illustrate $\frac{1}{2} \div \frac{1}{2}$</th>
<th>Q3: Use model to illustrate $\frac{2}{3} \div \frac{1}{3}$</th>
<th>Q4: Use model to illustrate $\frac{3}{5} \div \frac{1}{5}$</th>
</tr>
</thead>
<tbody>
<tr>
<td>WN/WN</td>
<td>WN/F</td>
<td>Symbol to Model</td>
<td>F/F</td>
<td></td>
</tr>
</tbody>
</table>

Table 2. Percentage distribution of teacher candidates’ preferences of fraction representations.

<table>
<thead>
<tr>
<th>Verbal</th>
<th>Number line</th>
<th>Symbol</th>
<th>Model</th>
</tr>
</thead>
<tbody>
<tr>
<td>Most preferred</td>
<td>18</td>
<td>18</td>
<td>50</td>
</tr>
<tr>
<td>Least Preferred</td>
<td>9</td>
<td>55</td>
<td>9</td>
</tr>
</tbody>
</table>

Table 5, although the pre-service teachers were quite successful in expressing numerically provided division in fractions through other types of representation and in transition to textual representation (verbal expression) of fractions (88%), they were quite unsuccessful in transition to representation via models (%32) and numbers (%43). In demonstrating fractions by other representations, the pre-service teachers were more unsuccessful in cases where a natural number was divided by a natural number, a fraction was divided by a natural number, and a fraction was divided by a fraction. These two cases indicate that the pre-service teachers have difficulty in representing division in fractions via models and number lines. Table 6 presents findings about the performance displayed by the pre-service teachers in transition from representation via number lines to other types of representation. As it is seen in the table 6, although more than half of the pre-service teachers succeeded in transition from representation via number lines to symbolic representation and textual representation, they had lower success in representation via models. The number of the successful pre-service teachers decreased more in the representation of division of a natural number by a fraction. Even though the pre-service teachers showed an important success in transition from representing the division of a natural number by another natural number through a number line to representing such operation through other types of representation, they were unsuccessful in other question types (number: fraction and fraction: fraction in particular). Moreover, the overall performance of the pre-service teachers in transition from representation via number lines to other types of representation was found to be lower than their performance in transition from textual representation and symbolic (numerical) representation to other types of representation.

Table 7, provides findings about the performance of the pre-service teachers in transition from representation via models to other types of representation. According to the table 7, the pre-service teachers had difficulty especially in representation via number lines in transition from representation via models to other types of representation. While 87% of the pre-service teachers succeeded in transition from representation of division of a natural number by a natural number via models to other types of representation, this ratio fell to 63% in division of a fractional number by a natural number, to 33% in division of a natural number by a fractional number, and to 13% in division of a fractional number by a fractional number. The fact that more than half of the pre-service teachers (51%) did not give any answer to transition from representation via models to other types of representation in questions including the division of fractional numbers by fractional numbers indicates the problems encountered by the pre-service teachers in this matter. Furthermore, the overall performance of the pre-service teachers on this subject is similar to their performance in transition from representation via number lines to other types of representation. However, the performance of the pre-service teachers in both cases is lower than their performance in transition from textual representation and symbolic (numerical) representation to other types of representation.

Table 8, indicates the difficulties which the pre-service teachers encountered most frequently in transition from one type of representation to another. Almost half of the pre-service teachers (n=24) calculated the result of fractional operation in the first place, and then fell into the error of marking such calculated value on the number line. In addition, 16 pre-service teachers showed only such final value calculated by them on the number line. Another frequently encountered representation error involved using a model instead of each number value in the fractional expression and giving the separately calculated final value via a model.

RESULTS AND IMPLICATIONS

This study investigated the preferences of pre-service teachers for using multiple representations such as verbal representation, symbolic representation, number line representation and model representation in division in fractions and their competences for using such representations and transiting between such representations. Based on the findings of the study, the results and implications of the study are provided here.

The pre-service teachers were quite successful in expressing division in fractions whose verbal or symbolic (numeric) expressions were provided through symbolic (numeric) or verbal representations. However, the pre-service teachers were found to be very unsuccessful in representing a fraction whose verbal or symbolic
Table 4. Transition from textual representation to other types of representation.

<table>
<thead>
<tr>
<th></th>
<th>WN/WN</th>
<th>WN/F</th>
<th>F/WN</th>
<th>F/F</th>
<th>Overall</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>T/F/NA</td>
<td>T/F</td>
<td>T/F</td>
<td>T/F</td>
<td>T/F/NA</td>
</tr>
<tr>
<td>Symbol</td>
<td>100</td>
<td>0</td>
<td>0</td>
<td>94</td>
<td>6</td>
</tr>
<tr>
<td>Model</td>
<td>83</td>
<td>17</td>
<td>0</td>
<td>44</td>
<td>39</td>
</tr>
<tr>
<td>Number Line</td>
<td>61</td>
<td>39</td>
<td>0</td>
<td>50</td>
<td>11</td>
</tr>
<tr>
<td>Overall</td>
<td>81</td>
<td>19</td>
<td>0</td>
<td>63</td>
<td>28</td>
</tr>
</tbody>
</table>

*T: True, F: False, NA: No answer

Table 5. Transition from symbolic (numerical) representation to other types of representation.

<table>
<thead>
<tr>
<th></th>
<th>WN/WN</th>
<th>WN/F</th>
<th>F/WN</th>
<th>F/F</th>
<th>Overall</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>T/F/NA</td>
<td>T/F</td>
<td>T/F</td>
<td>T/F</td>
<td>T/F/NA</td>
</tr>
<tr>
<td>Verbal</td>
<td>100</td>
<td>0</td>
<td>0</td>
<td>94</td>
<td>0</td>
</tr>
<tr>
<td>Model</td>
<td>66</td>
<td>16</td>
<td>17</td>
<td>28</td>
<td>33</td>
</tr>
<tr>
<td>Number Line</td>
<td>83</td>
<td>6</td>
<td>11</td>
<td>33</td>
<td>28</td>
</tr>
<tr>
<td>Overall</td>
<td>83</td>
<td>7</td>
<td>9</td>
<td>51</td>
<td>24</td>
</tr>
</tbody>
</table>

*T: True, F: False, NA: No answer

Table 6. Transition from representation via number lines to other types of representation.

<table>
<thead>
<tr>
<th></th>
<th>WN/WN</th>
<th>WN/F</th>
<th>F/WN</th>
<th>F/F</th>
<th>Overall</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>T/F/NA</td>
<td>T/F</td>
<td>T/F</td>
<td>T/F</td>
<td>T/F/NA</td>
</tr>
<tr>
<td>Symbol</td>
<td>89</td>
<td>11</td>
<td>0</td>
<td>44</td>
<td>50</td>
</tr>
<tr>
<td>Verbal</td>
<td>89</td>
<td>11</td>
<td>0</td>
<td>44</td>
<td>45</td>
</tr>
<tr>
<td>Model</td>
<td>72</td>
<td>17</td>
<td>6</td>
<td>22</td>
<td>11</td>
</tr>
<tr>
<td>Overall</td>
<td>83</td>
<td>13</td>
<td>2</td>
<td>36</td>
<td>54</td>
</tr>
</tbody>
</table>

*T: True, F: False, NA: No answer

Table 7. Transition from representation via models to other types of representation.

<table>
<thead>
<tr>
<th></th>
<th>WN/WN</th>
<th>WN/F</th>
<th>F/WN</th>
<th>F/F</th>
<th>Overall</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>T/F/NA</td>
<td>T/F</td>
<td>T/F</td>
<td>T/F</td>
<td>T/F/NA</td>
</tr>
<tr>
<td>Symbol</td>
<td>89</td>
<td>11</td>
<td>0</td>
<td>38</td>
<td>56</td>
</tr>
<tr>
<td>Verbal</td>
<td>94</td>
<td>6</td>
<td>0</td>
<td>39</td>
<td>44</td>
</tr>
<tr>
<td>Number Line</td>
<td>78</td>
<td>11</td>
<td>11</td>
<td>22</td>
<td>50</td>
</tr>
<tr>
<td>Overall</td>
<td>87</td>
<td>9</td>
<td>3</td>
<td>33</td>
<td>50</td>
</tr>
</tbody>
</table>

*T: True, F: False, NA: No answer

(numeric) expression was provided through models or number lines. Higher success of the pre-service teachers in symbolic representations may be attributed to the fact that traditional teaching methods are used in the learning environments of the pre-service teachers, and algebraic (symbolic) representation is the most suitable type of representation for this method and is featured more in this method. As a matter of fact, Mack (1995) and
Table 8. Most frequent errors and examples about them.

<table>
<thead>
<tr>
<th>Error type</th>
<th>n</th>
<th>Sample answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Only showing the final value</td>
<td>24</td>
<td></td>
</tr>
<tr>
<td>Model 24 (number line)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Modeling each step of the operational algorithm   N=22</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Model 16 (model)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Moseley (2005) obtained findings supporting the above-mentioned idea. The pre-service teachers were able to express a fractional division operation provided through models or represented on a number line by using verbal and numeric (symbolic) representations. This result conflicts with the finding of Billings and Klanderman (2000) that pre-service teachers had difficulty in turning graphical problems into verbal expressions. However, the pre-service teachers were found to be very unsuccessful especially in the expressions involving (number: fraction) and (fraction: fraction) while using models or representing via a number line. Thus, it can be said that although the pre-service teachers had good operational skills, they failed to achieve an absolute understanding of the conceptual meaning of division in fractions. Similarly, Toluk (2002) and Durmuş (2005) determined that students were able to perform division in rational numbers algorithmically/operationally, but had difficulty in expressing it conceptually.

The comparison of the performances of the pre-service teachers in transitions between representations reveals that the pre-service teachers were quite successful in expressing a fraction whose verbal or numeric (symbolic) expression was provided through other types of representation, but they were very unsuccessful in representing the fractions that were provided via models or on number lines through other types of representation. This is consistent with the findings of Hazer and Ubuz (2002) and Şiap and Duru (2004) that students had difficulty in transiting between the different representations of rational numbers.

On the other hand, the pre-service teachers were more successful in the symbolic representations which they stated that they preferred most in comparison to other representations. However, when they were demonstrating division in fractions via multiple representations, the pre-service teachers fell into the error of showing only the result on the model or on the numeric line instead of modeling the operation. Another mistake made by the pre-service teachers while using a model or representing via a number line was showing only the numerical values in the numerator and denominator of the fraction via representations. Based on the mistakes made by the pre-service teachers while demonstrating division in fractions through representations, it can be said that the pre-service teachers ignored the conceptual dimension of division in general. Researchers (Alacaci, 2009; Olkun...
and Toluk, 2003; Van de Walle, 2004) state that a considerable part of misconceptions in fractions arises from the generalization of habits about natural numbers over fractions.

The pre-service teachers should believe in the contribution of the use of multiple representations in mathematics to education. This is because; teachers can reflect their beliefs and prejudices concerning multiple representations on learning environments, too (Patterson and Norwood, 2004). Different types of representations should be highlighted for conceptual understanding to be achieved on the subject of rational numbers that constitutes a basis for other subjects of mathematics (Kieren, 1976; Vergnaud, 1983). Based on the fact that multiple representations are included in curricula as of the primary education second grade (MEB, 2009), it can be said that teachers have an important responsibility for establishing a strong infrastructure on this subject among students. Therefore, pre-service mathematics teachers, who are the teachers of future, should improve themselves in representing a mathematics subject through different representations in order to introduce conceptual understanding to their students in the future. The importance of the use of multiple representations should be emphasized in the trainings provided to pre-service mathematics teachers during their university education. In addition, trainings regarding the use of multiple representations by pre-service teachers should be increased. The present study was carried out with pre-service mathematics teachers. A similar study may be carried out with teachers and primary education teachers, thereby investigating their skills of using multiple representations.

Conflict of Interests

The author(s) have not declared any conflict of interests.

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Citations
